

CPS Football Academy

Refund Policy 2021/2022



If you have to miss any sessions during the month you will only be refunded the difference at the end of the month for illness, holidays or if you have a club/school game that is at the same time. In that case, you must contact us and let us know prior to the session to be eligible for a refund.

If you miss a session for any other reason, or didn't let us know beforehand you can be refunded in credit, not cash, reducing the amount of the following months sessions.

To be eligible for a cash refund, you must inform us that you cannot attend the session at least 24 hours before the session for the following reason: Illness, Holidays, Club/School game that is the same time as training. The amount will be refunded at the end of the month.

To be eligible for credit, reducing the amount of the following months payment fee, you must inform us that you cannot make the session at least 24 hours before the session. You must also make a note of the number of sessions you missed during the month and it is your responsibility to inform us prior to paying for the following months training fee of the amount of credit that you are owed.

If you miss a session and have not informed us at least 24 hours prior to the session, you are not eligible for a refund, cash or credit.

At CPS Football Academy, we want to provide the best training experience in a professional environment. This takes a lot of planning from our coaches who design training sessions based on the number of players who are at training to allow the session to run as effectively as possible. If we are not informed that you cannot make a session in enough time, it can affect the session plan and the training session for other players negatively, so this is the reason for our refund policy.

If you have any questions or concerns about our refund policy, please contact us:

cpsfootballacademy@gmail.com